

## Complaints Regarding NEFT RTGS

### RTGS System – Use of NEFT customer Facilitation Centre

The present existing NEFT customer facilitation centre , at clearing section, Mumbai will redress the complaints arising out of RTGS transactions also.

Name of the person In-Charge: Mr. Alok Chowdhary, Divisional Manager

Address:	: Canara Bank Building, Clearing
Section	: Adimarzaban Street, Ballard Estate, Mumbai – 400 001
Telephone No:	: 022- 22690465
Fax No:	: 022-22690675
e-mail id	<a href="mailto:neftmcity0136@canarabank.com">neftmcity0136@canarabank.com</a>

NEFT/RTGS complaints may please be referred to Customer Facilitation Centre Mumbai for redressal.